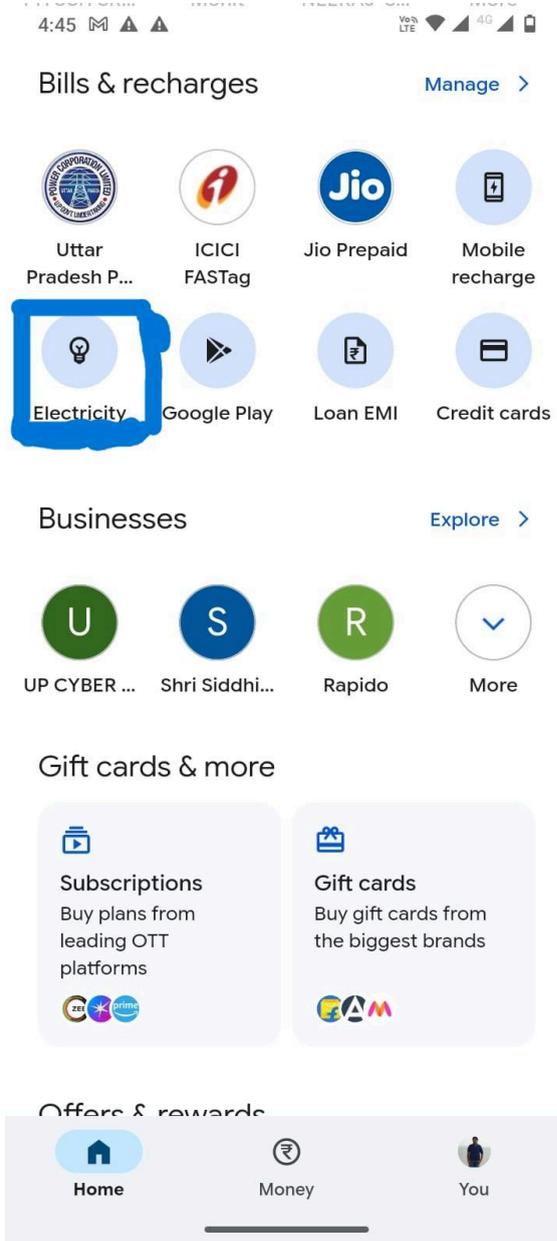Now Genus CTS Meters Prepaid consumers can recharge through Google Pay, Phone Pe, BHIM apps also, other than UPPCL Website.

Flow of recharge is as below -
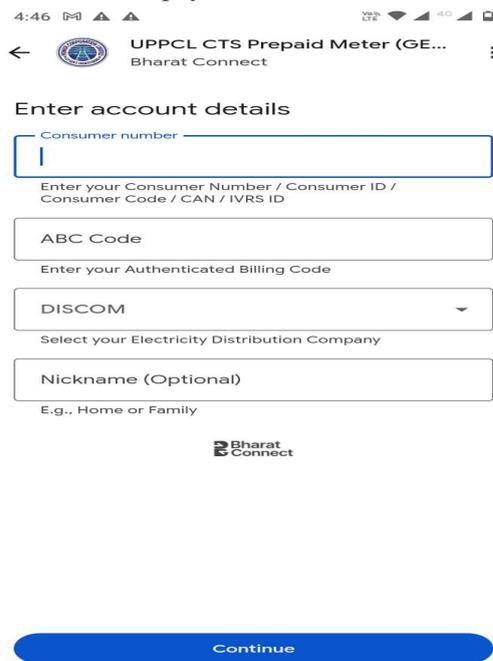1. Customer opens the BBPS Apps installed in this Phone and selects the "Electricity" in the bill payment component and clicks

2. List of billers opens on the app, consumer needs to select "UPPCL CTS Prepaid Meter (GENUS)" biller on the app

3. The consumer enters it's connection number and Authenticated Billing Code (AB Code) and submits for the payment.

4. Based on the choice consumer makes the payment and AB Code gets displayed on the app, which can be entered in the meter to complete the recharge.

5. For payment related complaints, consumer can raise it to it's app support or directly to UPPCL PGA PayU on Email Id - uppcl.support@payu.in   or on Toll Free Number- 18002021810

6. For Token Generation related queries,Consumers can contact the Genus Support Team. Email ID: shivraj.singh@genus.in